Ramsey Town Commissioners Barrantee Rhumsaa

T. R. K. Cowin, BEng., CEng., FIMechE. Town Clerk and Chief Executive Commissioner for Oaths

Please address all correspondence to the Town Clerk and Chief Executive

Telephone: (01624810100)

E-mail: enquiries@rtc.gov.im

Web: www.ramsey.gov.im

Your Ref:

Our Ref: FOI/HSB/foi040

28th February 2023

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Dear ###

Thank you for your request received on 31st January 2023

Your request – FOI040

We write further to your recent request which states:

"We would like to request the public information relating to the memorial trees in Ramsey Mooragh park, to include all complaints received about them in the last 5 years by the Ramsey Commissioners and officials."

There is no public information held relating to memorial trees. We have received one complaint – this is in regard to the recent "clear up" which was undertaken around the memorial trees.

Your right to request a review

If you are unhappy with this response to your Freedom of Information request, you may ask us to carry out an internal review of the response, by completing a complaint form and submitting it electronically or by delivery/post to the sender of this letter at the address / email address shown. An electronic version of the relevant complaint form can be found by going to our website – https://www.ramsey.gov.im/your-commissioners/freedom-of-information/.

If you would like a paper version of the complaint form to be sent to you by post, please contact us and we will be happy to arrange for this. Your review request should explain why you are dissatisfied with this response and should be made as soon as practicable. We will respond as soon as the review has been concluded.



If you are not satisfied with the result of the review, you then have the right to appeal to the Information Commissioner for a decision on;

- 1. Whether we have responded to your request for information in accordance with Part 2 of the Freedom of Information Act; or
- 2. Whether we are justified in refusing to give you the information requested.

In response to an application for review, the Information Commissioner may, at any time, attempt to resolve a matter by negotiation, conciliation, mediation or another form of alternative dispute resolution and will have regard to any outcome of this in making any subsequent decision. More detailed information on your rights to review is on the Information Commissioner's website at: <u>https://www.inforights.im/</u>.

If anything is unclear, or if you have any queries concerning this letter, please do not hesitate to contact me.

Yours sincerely

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Town Hall and Library, Parliament Square, Ramsey, Isle of Man. IM8 1RT Halley yn Valley as Liorlann, Rhumsaa, Ellan Vannin. VAT Reg. No. GB 000 0631 62